



CAPABILITY STATEMENT

NU-VISION PAINTING PTY LTD

2022/2023



BRINGING AN END-TO-END EXPERIENCE TO EACH ONE OF OUR CLIENTS



INTRODUCTION

Nu-Vision Painting Pty Ltd. is a full-service residential, commercial and government painter based in Perth, Western Australia.

We excel in our cost-effective methods, premium finished product and strong relationships with our stakeholders. Nu-Vision Painting is reputed for our sound access to an array of suppliers, therefore bringing an end-to-end experience to each one of our clients.

The following Capability Statement of Nu-Vision Painting is a comprehensive profile of our company, defining Nu-Vision Painting's capabilities, achievements and skills as a business. The following information details a clear and concise representation of what Nu-Vision Painting offers clients, our differentiators and subsequent track record of accomplishments.



Joel Dimasi
Managing Director

COMPANY PROFILE

Nu-Vision Painting was formed in 2010 with the objective of delivering a comprehensive painting service to residential, commercial and government clients in Perth. We constantly strive to improve our delivery of service by staying at the forefront of industry developments, while concurrently fostering lasting relationships with our existing clients, industry peers, local councils, government bodies and suppliers.

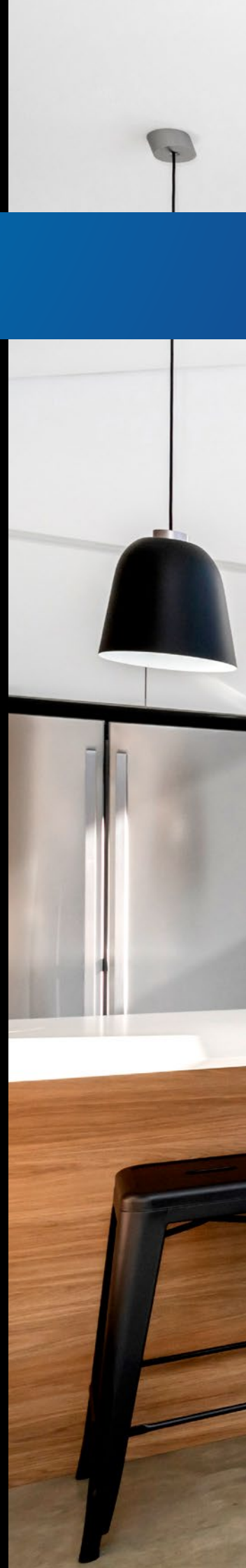
As a painter, Nu-Vision Painting is well-equipped to undertake a project of varying scales, whether your home needs some sprucing up or your business premises needs to be revamped, Nu-Vision Painting are the team to turn to. A quality painting service adds immense value to your home and elevates your company profile.

Our reputation for being honest, delivering premium workmanship, being reliable, providing transparent advice and bringing second-to-none customer service to the table continues to grow. From start to finish, we can manage the process and deliver you the finished product.

Nu-Vision Painting is a well-established mid-tier company with an exceptional skill base. We are compliant to environmental safety, ensuring we use the highest-grade products and exercise ethical practices. Our insurances include a Product & Public Liability of \$20,000,000 and we hold an Employers' Indemnity Insurance. We have strict health and safety policies in place and ensure our staff are trained to abide by them.

Our team is operational primarily in Perth metropolitan area and the surrounding suburbs, but we can travel to various West Australian locations, depending on the project. Nu-Vision Painting is also a member of the Master Painter's and Decorators Australia.

We recommend that you visit our website, www.nu-visionpainting.com.au should you require additional information on our various competencies, achievements and our portfolio.





**USE THE
HIGHEST-GRADE
PRODUCTS**



COMMITMENT TO BOTH OUR CRAFT AND THE CUSTOMER



Mission

To deliver a premium painting service to our long-standing rapport of customers by relentlessly pursuing a quality finish paired with second-to-none customer service.

Vision

Building WA's premium painting company delivering efficient, quality work making us the obvious choice.

Core Values



Our clients



Delivering a premium service and end product



Honesty and integrity



Adaptability



Safety

Customer Service Philosophy

We pride ourselves in our outstanding customer service and promise to provide the utmost client satisfaction. Through an end-to-end service, we believe that our reputation is a result of our consistent commitment to both our craft and the customer.

Awards and recognition



Master Painters and Decorators Australia – Winner,
Repaints: Housing over \$20k 2018



Master Painters and Decorators Australia – Finalist,
Small Business of the year 2018



Master Painters and Decorators Australia – Finalist,
Small Business of the year 2019



Best of Houzz – Customer Service Award,
2018, 2019, 2020 and 2022

Equipment

At Nu-Vision Painting, we use high quality materials in executing each and every project. We strive to always remain compliant to proper environmentally friendly practices and exercise safety for both our staff and our customers. Our team uses the following equipment in delivering our projects:



High quality hand tools



Safety ladders, extensions ladders, platforms and scaffolding



Airless sprayers



Conventional sprayers



Pressure washers



Dustless sanding equipment



Purified water cleaners



Fully equipped vehicles



On-site colour matching



Test and tag compliant



Surface protection

Team

Managing Director - Joel Dimasi

Founder and Lead Painting Specialist, Joel Dimasi has over 15 years of craftsmanship within the painting industry. Working as a painter for a family business prior to starting Nu-Vision Painting, Joel is a highly skilled painter with a solid knowledge and skillset in all aspects of painting and decorating. After establishing the business, Joel's primary focus is on business development and he overseas every project undertaken by Nu-Vision Painting.

Others

We work with an array of sub-contractors and suppliers who are screened through the following criteria:

- White cards
- EWP licenced
- First Aid certified
- Working at heights
- Police cleared
- Company inductions
- Painting qualifications
- Scaffold and EWP
- PPE

DIFFERENTIATORS

Nu-Vision Painting delivers a tailored painting solution that was made just for you and your situation. We do this by delivering our following promise:



Quality:

Our tradespeople are some of the most experienced available. This ensures that all our projects include thorough preparation, application and inspections.

We access only quality products, which includes full technical support from the paint manufacturers.



Reasonable Price:

Our prices match our quality of service and delivery of product. We strive to keep costs down where possible, without compromising on the end result.



Reliability:

We are able to quote any work that you wish to undertake. This will include time required for the job and our availability to start. Once on site, we will work efficiently to meet these timeframes. We respond quickly to any problems that may arise, or any additional work that may be required. If you would like to see some of our work, please get in touch or visit our website.



Safety:

To us, safety is a priority. Therefore, we ensure that all our sites are safe and follow all safety guidelines and procedures. Our staff are trained in the use or removal of any hazardous products and will dispose of these materials safely.



Second-to-None Customer Service:

We are upfront about our costs from the very beginning. We offer detailed quotes that outline everything from the get-go, and we take the time to explain your options, our ideas and the various products. On top of that, we also email our clients information sheets so that they are always on the same page as us.



Professionalism:

Our trained team, which includes administration, ensures that our projects work on time, scope and budget. Working well as a team, we are efficient when we are on site and will leave sites tidy on completion.

CORE COMPETENCIES

At Nu-Vision Painting, we focus on client satisfaction as a key priority. We guide our clients through the painting process and help them understand how much value their investment will bring. We specialize in delivering meticulous painting and decorating finishes. We exercise diligence, effective communication, practice responsible workplace safety, provide thorough administration and always meet project deadlines.



Residential Painting

At Nu-Vision Painting, we believe that a residential painting service should add value, style and personality to your home. We take immense pride in leaving your family at ease as we get to work and get the job done.

Our experienced Perth painters will help ensure a beautiful and lasting result for your painting project; we take extra measures in ensuring you receive the best service.

Our residential service specialities include:

- Interior painting
- Exterior painting
- Low VOC and low odour materials
- Colour restoration
- Working with heights
- Maintenance

Our team also is experienced at working with heights, therefore no surface is too high for us to paint.

As an extra measure to adhere to compliance:

All our staff have to undergo strict national criminal history checks to be able to work on-site. We understand the unique needs of our clients. Our team uses non-toxic, low VOC paints that are fast drying and odourless. One monumental project for the Nu-Vision Painting team was freshening up The Supreme Court, prior to the Claremont Serial Killer trial, in 2019.

Strata Painting

Nu-Vision Painting is also a trusted painter within the strata management community. We understand the difficulties involved in managing and maintaining strata titles, and we develop professional relationships which ensure needs are met.

We complete paint work of exterior and interior common areas, and ensure the community in which the strata is managed is in the best of hands.



Commercial Painting

When it is time for your commercial space to be painted, more often than not, there are several more steps to consider. Whether it is the costs or the several additional stakeholders, carrying out a commercial painting service requires a lot more planning and preparation to ensure a seamless delivery.

If you are a business, have an office premises, a shop, are a restaurant owner or hold a corporate space, you have come to the right place. Whether you are after a whole complex painted or are after a colour restoration, we are the team to turn to.

Our team handle all your commercial painting requirements and specialise in:

- Exterior painting
- Interior painting
- Water blasting
- High traffic coatings
- Low VOC and low odour materials

Our team also is experienced at working with heights, therefore no surface is too high for us to paint.



Government Painting Perth

As an experienced painter who has worked on a range of Government projects, Nu-Vision Painting understands the large amounts of planning required in this space. We are educated around compliance and have a full proof method in place to execute tasks. Standing as our third arm of service, our team specialises in servicing Government.

We have worked extensively in:

- Prisons
- Court houses
- Childcares
- Schools
- Retirement homes
- Defence Housing Australia and various other local and state Government works.



City Beach

Presented with an artistically composed new construction, we were tasked to paint 6 bedrooms, 2 kitchens and every element of this multi-storey residence. Impeccable craftsmanship was mandatory, and we took this task seriously and meticulously. This project timeline encompassed 9 months of dedication to produce a magnum opus. The client was happy with the turnaround and bespoke details. They felt we were able to exceed the expectations of the brief. After 9 months, the final result is a masterpiece worth relishing for generations ahead.



Perth Modern School

Perth Modern School is an extraordinary Perth school as it is an educational facility soaked in a wealth of tradition, whilst staying firmly focused on the future. During the April 2020 school holidays, we were engaged to remove old, failed coatings to the white render sections of the external building, along with timber windows and roof gables. We used a chemical peel process to remove the failed coatings safely, followed by a thorough wash down before commencing the repair, prime and paint works. We also brought in specialised equipment for height access, so that our team can safely access all areas of the facility. To our clients, all our Nu-Vision painters are trained to use height access equipment as a peace of mind. Ultimately, we took nine days to get the job done. By ensuring the correct process was carried out from start to finish.



8 Knots Tavern

With a complete renovation of this old and tired premises, it only made sense to revitalise this planned local gem with a professional painter's touch. Our task was to look at the interior and exterior painting works, and were directed to work within tight timeframes in order to ensure the tavern was opened on time. The thorough painting works was pivotal in illuminating the tavern, and adding a sense of warmth and space to the venue. Throughout the project, our team dedicated 440 hours in delivering this masterpiece. The final result is a beautiful local tavern that attracts regular local patrons.

Witcomb Place, South Perth

The team at Nu-Vision Painting were tasked with the job of repairing and repainting the exterior of this riverside masterpiece. Standing as a four-storey building, it was our team's responsibility to address the repairs to the render and concrete, to clean and seal the stone cladding, and to clean and oil timber doors and panelling.

Although we were faced with the challenge of reaching heights to get the job done, our team was able to meet the project objectives within time and on budget. Furthermore, we had to meet council requirements and obtain permits, and were able to execute the work over three weeks with 698 hours in total.



THE IMPORTANCE OF GIVING BACK TO OUR COMMUNITY



POLICIES

Workplace Health and Safety

At Nu-Vision Painting, we have a strict health and safety policy which all staff members are to abide by. Staff are also expected to complete their SWMS/ JSA prior to commencing work for the company. Additionally, we have our own tailored employee induction; these are renewed annually.

Environmental Management Policy

Nu-Vision Painting has a solid and established history in providing comprehensive solutions, whilst remaining ethically compliant to environmental management. We utilise water-based and low VOC paints where possible, we exercise safe disposal of unwanted paints to our local paint collection points. Wherever possible, we reuse our paints before disposing them as a last option. Our team also minimises the use of water and strive to reduce wastage as a workplace priority.

Insurance and Quality Assurance

Our insurances include a Product & Public Liability of \$20,000,000 and we hold an Employers' Indemnity Insurance.

Commitment to the Community

We believe in the importance of giving back to our community. Through the years of operation, we have donated to various WA charities including; Autism Association, Beyond Blue, Cancer Council of WA, Kidney Health Australia, MSWA, Parkinson's Western Australia, Perth Children's Hospital Foundation, Rett Syndrome, Safety House and Starlight Foundation. We continue to explore opportunities on how Nu-Vision Painting might be able to give back to the community in a meaningful way.

Nu-Vision Painting is also committed to Dry July, a fundraising initiative that encourages participants to go alcohol-free in July to raise funds for people affected by cancer. We also partake in the Synergy Lights Trail, which helps to raise funds for Rett Syndrome.



TESTIMONIALS

“Nu-Vision provided responsive and good quality customer care. Joel gave me a competitive and good value quote to repaint a group of large 4 storey premium townhouses in South Perth. I am impressed with Joel’s level of care and the quality of his team’s painting workmanship.”

– **Sin (South Perth)**

“Nu-Vision Painting Service recently painted the outside of my house, alfresco and deck area. I had a great experience with Joel and his team of painters.

They were polite, professional, meticulous, always on time and within budget. At the end of each day they left the work site neat and tidy. They were careful not to let out my precious kitty cat when either using my bathroom facility or painting wooden window and doors.

My House looks fantastic. I am now going to employ Nu-Vision Painting Service to paint the inside of my house. I would highly recommend Joel and his team of Painters.”

– **Katherine (East Fremantle)**

“Nu-Vision Painting Service is not just about painting - it is also about professionalism, good communication, team work, attention to detail, punctuality, adaptability, reliability and co-ordination. We had the entire outside of our two-storey house painted, and throughout Joel provided regular updates of how the work was progressing and what could be expected. If questions needed to be asked, he’d ask them; and if questions needed to be answered, you got an answer. We needed carpentry and windows replaced at the same time, which Joel took in his stride, co-ordinating with these firms and the scaffolders to provide a seamless service. Of note, Joel was on site much of the time - unlike some firms where the “front man” disappears once you have signed on the dotted line. If he wasn’t there he could be easily contacted if one of his crew was unable to assist.

If you want a firm that works to high standards and has a polite and hard-working team, then Nu-Vision is hard to beat.”

– **Marcia (South Perth)**

SUMMARY

As a WA owned and operated company who place our customers first, the Nu-Vision Painting brand embodies quality, service, experience and precision in one seamless package.

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PLACE OUR CUSTOMERS FIRST

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We take pride in being a premium brand, made by West Australians, for West Australians. We guarantee our work which includes our workmanship. Any product guarantees will be as per the manufacturer's specifications.



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nu-vision
PAINTING SERVICE



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